



An estimated 350,000 adverse drug events occur each year, 20,000 of which are life threatening or fatal. How is your organization reducing them?

**Reduce
your facilities
medication
risks**

A new standards-based solution that supports electronic exchange of medication info and pharmacy orders.

Integrated Medication Management

While resident medication regimens in skilled nursing environments have become increasingly more complex, your facility and pharmacy provider don't have to be a part of this astounding statistic.

You can beat it with Integrated Medication Management, a new standards-based solution that supports the seamless, real-time electronic exchange of medication

information and pharmacy orders between PointClickCare's EHR platform and pharmacy systems.

– Do you know –

- 1 How many actual or near adverse events have occurred in your facility?**
- 2 How much time is spent completing month-end change over activities?**
- 3 How much time is spent performing medication administration processes and chart audits?**

Do you know how many actual or near adverse events have occurred in your facility?

With the increase in age and co-morbidities of residents, the risk for medication errors is also rising due to the use of more complex drug regimens and potent medications. At each step, from prescription to medication administration, there is potential for substantial errors to be made that may result in serious consequences. Root cause analysis studies of medication errors have identified that a mix of human error with deficiencies in systems and processes are the contributing factors.

Do you know how much time is spent completing month-end change over activities?

Many long-term care organizations spend an excessive amount of time at the end of each month to complete extensive documentation requirements and perform manual processes for medication management purposes. In some cases, a team of nurses must collaborate to reconcile resident charts with the medications the pharmacy delivered. When you add it all up, some organizations are spending in excess of 700 staff hours per year performing manual administrative tasks.

Do you know how much time is spent performing medication administration processes and chart audits?

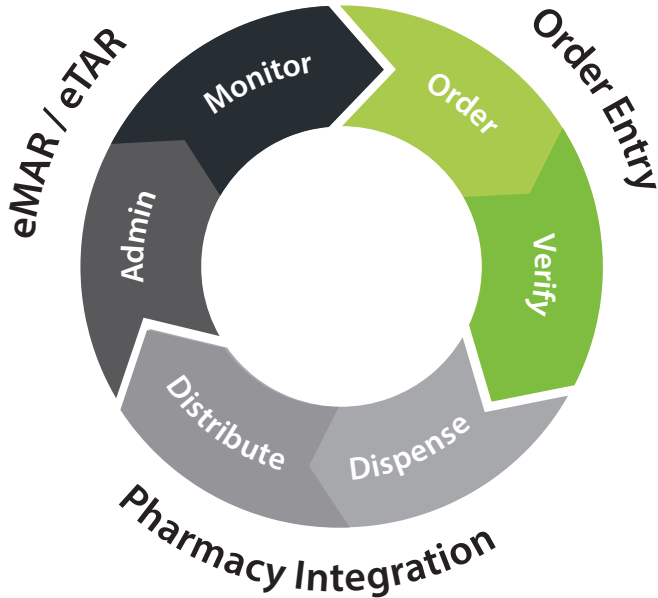
Tasks associated with resident medication administration require staff to flip through countless MAR pages identifying which medications and treatments should be delivered. Because this is a manual process, items can be easily missed thereby introducing a level of risk to both the residents and your organization. In addition, post administration chart auditing is often performed days and sometimes weeks after the actual delivery of care, limiting the ability of staff to proactively address issues.

Reduce your facility's burden and risk

Managing complex medication regimens is not an easy task. It requires a two-pronged approach that will define and manage the medication use system to protect not only the resident, but also your facility and staff from the consequences associated with medication errors and the potential for adverse medication events. The first is the interdisciplinary team, which includes the physician, nurse, and pharmacist, with the second being the use of technology.

What is it?

Integrated Medication Management combines three components of PointClickCare's EHR platform, which work seamlessly together to provide maximum benefit to your facility's medication administration processes and workflows.



The Order Entry feature enables staff to enter physician orders electronically using an industry standard medication library, including order queuing and verification by prescribers and clinicians. The Pharmacy Integration layer eliminates the need for most phone calls and faxing of orders between your facility and pharmacy provider. Any changes made by the pharmacy for formulary requirements, generic and/or therapeutic substitutions, are automatically sent back to PointClickCare.

eMAR/eTAR takes the complexity out of the medication administration process. Medication and treatment information is automatically organized by pass time and resident, with notifications and alerts for resident and/or medication specific requirements provided automatically, along with follow-up reminders for skipped and PRN medications. Plus, auditing for medication administration is just a click of a button away, eliminating time consuming manual review processes.

How does it work?

Integrated Medication Management is an NCPDP SCRIPT 10.6 standards-based solution that seamlessly exchanges medication information between PointClickCare's EHR platform and pharmacy systems.



Save time and money

by disposing of manual month-end change over activities, streamlining processes, and eliminating paper MARs, binders, and faxes. With Integrated Medication Management, your staff can spend more time where it is needed most – caring for residents and their families.



Improve resident safety

with instant access to med pass statuses, automated medication reconciliation with the pharmacy, and a reduced risk of transcription errors. By integrating with the pharmacy, you are eliminating manual, error-prone back and forth communication.



Ensure compliance

with easy access to accurate, complete, and timely medication information for all residents. Documentation policies are built into the system workflows from prescription to medication delivery to the resident. Plus, alerts are provided to monitor compliance throughout. As information seamlessly flows between PointClickCare's EHR platform and your pharmacy system, resident data is always current, enabling your staff to reduce the risk of adverse event occurrences.

How do you benefit?

Integrated Medication Management offers facilities like yours a number of important benefits to your residents and operational efficiencies, including but not limited to:

- ★ Automation of medication management and administration workflows improving staff efficiency and redirecting time spent on manual processes to resident care
- ★ Elimination of duplicative redundant processes related to order communication, transcription, and transmission
- ★ Streamlined medication administration processes to easily manage the entire order lifecycle
- ★ Full support of therapeutic interchanges and complex orders
- ★ Real-time views of resident's medication information, such as pending orders, order status, and medication/treatment passes and alerts



Approved by the Ohio Board of Pharmacy:

There are strict regulations in place today that govern pharmacy-dispensing compliance and demand accurate and complete documentation of resident and medication information. The state of Ohio is known for having one of the most stringent Board of Pharmacies governing such policies. PointClickCare has received formal approval from the Ohio State Board of Pharmacy to use its Integrated Medication Management solution.

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Visit PhoebePharmacy.org to learn more about our partnership with PointClickCare and what we can do for you.

About PointClickCare

PointClickCare helps healthcare providers meet the challenges of senior care by enabling them to achieve the business results that matter – enriching the lives of their residents, improving financial and operational health, and mitigating risk. Recently recognized as the #1 long-term care software vendor by KLAS Research, PointClickCare's cloud-based software platform takes a person-centered approach to managing senior care, connecting healthcare providers across the senior care continuum with easy to use, regulatory compliant solutions for improved resident outcomes, enhanced financial performance, and staff optimization. Over 10,000 skilled nursing and senior living facilities use PointClickCare today, making it the North American healthcare IT market leader for the senior care industry. For more information on PointClickCare's ONC certified software solutions, please visit www.pointclickcare.com.



PointClickCare Version 3.7 is now compliant with the ONC 2014 Edition criteria and was certified as an EHR Module on October 23, 2013 by the Certification Commission for Health Information Technology (CCHIT®).



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